

Curriculum Vitae

GARY L. EIKENBERRY

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MAJOR STRENGTHS

- My technical skills and experience cover a broad range of IT sectors, including programming, systems analysis, systems architecture, implementation and support on a number of hardware and OS platforms as well as end user training and support. I am uniquely equipped to approach training, development and IT crisis intervention challenges from a broadly based and comprehensive perspective;
- In addition to working in all aspects of Internet consulting, programming and support, I have been involved with the National Capital Freenet (NCF) since its earliest days in 1993, serving on its Board of Directors since 2001 during which time it has evolved into a community-based, member-supported Internet Service Provider offering a full range of ISP services. I have also served on the NCF Technical Committee since 2008.
- My non-IT work experience includes adult education, association and small business management and a number of other areas which enhance my capacity to view IT issues from the non-technical user's perspective and an understanding of the importance of the end user as an essential consideration in the design and implementation of any application (stand alone or web-based) or information system.

DEMONSTRATED SKILLS

- Database management, design and programming employing a broad range of products, deployment models and strategies;
- Web application design and programming working with a wide range of technologies including Visual Basic, VB.Net, HTML, ASP, ASP.Net, JavaScript, SQL, JSP, PHP etc;
- Development, redesign and management of data-driven web sites for Internet and/or intranet deployment;
- Web server configuration and management in support of data collection, data-driven and e-commerce web applications and sites.
- System architecture, configuration, and end user training and support in Windows, Macintosh and Unix/Linux and cross-platform environments;
- LAN design, configuration, management and support;
- Familiarity and experience with a broad range of application development, office productivity and desk top publishing and graphic design programs and tools;

EDUCATION

- 1972: Magna cum laude, Honors B.A. (Literature & Creative Writing & Social Sciences) State University of New York at Binghamton, Harpur College, Binghamton, NY
- Post-graduate studies in Adult and Community Education, SUNY Binghamton: Honors Integrated Study (self-directed) degree program with course work at Cornell University, Wayne State University and the Ontario Institute for Studies in Education;
- Since that time my commitment to life-long learning has guided me through a long series of courses, workshops, seminars, mentoring relationships and other opportunities.

PUBLICATIONS

In recent years other demands on my time have meant that my writing has been mostly of a private technical or recreational nature, with publication limited to on-line literary fiction. An on-line bibliography is available at: <http://www.geconsult.com/biblio.asp>.

EMPLOYMENT HISTORY**1990 - Present: Owner, CEO and Principal Consultant, Gary Eikenberry Consulting, Ottawa**

Gary Eikenberry Consulting provides database, Internet and information systemstraining, integration, management and support solutions to private sector, non-profit and government clients. Information technology services include local area network planning, acquisition, installation and training, custom database and application development, web site and Internet application, design and hosting, including custom data collection, o e-commerce, on-line learning, interactive and content management system (CMS) sites. Communications services include electronic publishing and presentation graphics services.

See <http://www.geconsult.com/clients.asp> for client lists, project summaries and other descriptive material.

March, 1989 - June 1990: Canadian College of Health Service Executives as

Vice President, Communications & Publications, Ottawa

Member of senior management team of national association for health service executives. Responsible for policy formation, planning, budgeting and supervision for all information systems and communications and publications staff, issues and functions, including serving as Managing Editor for peer-reviewed quarterly journal, and monthly magazine (published as joint venture with commercial publishing firm). Projects included a university level text book on health care financial management, a series of health care management case studies and monographs, an anthology on health promotion, an annual members' directory and numerous manuals, brochures and pamphlets. Other responsibilities included marketing and public relations, the staffing of key Board committees and liaison with corporate members, advertisers and sponsors.

July, 1988 - February, 1989: *Freelance Programmer and Consultant, Ottawa*

Major contracts included: Rivera Hartling Systems, Kingston; (including subcontract for the national Immigration and Refugee Board); MacIsaac and Associates, Training Consultants; the Canadian College of Health Service Executives; and Burke and Hardaert Consulting.

July, 1986 - June, 1988: Canadian College of Health Service Executives as

Director of Membership and Communications, Ottawa

Responsible for the recruitment and credentialing of association members. Co-ordinated all aspects of membership services. Conducted extensive analysis of manual and electronic membership processing and administration systems, resulting in development of new procedures and the redesign of a multi-user database system. Introduced first comprehensive membership poll, recruitment incentive program, and exit surveys for departing members. Developed, implemented and managed organization's local area network.

1984 - June, 1986: Canadian College of Health Service Executives as

Director of Education/Information Services, Ottawa

Managed functional analysis, acquisition and implementation of organization's first computer system for word processing, database management, financial planning and management and data communications. Conducted educational needs assessments and managed all phases of numerous conferences, seminars and other continuing education/ professional development programming for members.

1982 - 1984: Canadian College of Health Service Executives as

Education Co-ordinator, Eastern Regional Office, Halifax, Nova Scotia

Responsible for all financial operations of regional office and computerization of office's conference and word processing functions. Developed and edited regional newsletter and "Study Circle" program for self-directed small group learning. Conducted educational needs assessments and designed and managed continuing education programs including two regional and one national conference.

EMPLOYMENT PRIOR TO 1982

1979 - 1982: *Program Co-ordinator*, Atlantic Region, Frontier College, working from Truro, Nova Scotia

1977 - 1979: *Project Co-ordinator and Trainer*, Frontier College Animation Resource and Training Project, Toronto, Ontario.

1976 - 1977: *Frontier College "Labourer-Teacher"*, United Keno Hill Mines, Elsa, Yukon.

1973 - 1976: *Instructor and Consultant*, Syracuse University Social Science Program in Nonviolent Conflict and Change, Syracuse, New York.

1973 -1976: (concurrent with above position) *Program Associate*, American Friends (Quakers) Service Committee, Upper New York State Regional Office, Syracuse, New York.

MEMBERSHIPS AND VOLUNTARY POSITIONS

Present:

Elmridge Park Tennis Club (<http://www.ElmridgeTennis.com>)
2000 - 2003, Executive Committee
2004 - Present President, Webmaster
Frontier College (<http://www.frontiercollege.ca>), Life Member
Gloucester Ottawa HupKwonDo (<http://www.GoHupKwonDo.com>), Black Belt 5th Degree
1993- Present, Chief Instructor
Gloucester Ottawa Self-defence club (<http://www.GoSelfdefence.com>)
2005- Present, President, Chief Instructor
National Capital Freenet (<http://www.ncf.ca>), 2001- 2003, Board of Directors, 2003- Present, Vice President
National Capital Tennis Association (<http://www.ottawatennis.com/>), Member

Previous:

Association of Professional Computer Consultants (<http://www.APCCOnline.com>),
1998 - 2007, Ottawa Education Committee
2006 – 2008, Ottawa Coordinator
Society of Internet Professionals, Membership Co-ordinator, Ottawa Chapter; Chapter Executive Committee Member
HupKwonDo International (<http://www.Hupkwondo.org>), 1995 – Present, Information Officer, Webmaster
Volunteer trainer, United Way Volunteer Leadership Development Training Program
Volunteer arbitrator and member of Dispute Resolution Panel, Better Business Bureau (Halifax, N.S.)
World Literacy of Canada, Board of Directors
Movement for Canadian Literacy, Board of Directors
Writers' Federation of Nova Scotia, Writers' Council, Executive/Treasurer
Canadian Organization for the Advancement of Computers in Health Care (COACH)
Canadian College of Health Service Executives
Ottawa Community Taekwon-Do & Judo Club, Secretary - Treasurer and Instructor
North Gloucester Little League, Volunteer Umpire